The Six Lessons from the Do No Harm Project

1. Whenever an intervention of any sort enters a context it becomes part of the context.
   - No intervention is seen as neutral by people in the context.

2. All contexts are characterized by Dividers and Connectors.
   - We can analyze a context in terms of Dividers and Connectors.
   - This analysis is done better by teams.
   - This analysis needs to be iterative, being done on a regular schedule.

3. All interventions interact with both, either making them worse or making them better.

4. Actions and Behaviors have Consequences (ABC).
   - All interventions consists of both Actions and Behaviors
   - Actions reflect effects of resources being brought by an organization into a context.
   - Behavior reflects the conduct of the people bringing the resources.

5. The details of interventions matter.
   - The details are where the impacts come from, not the whole.
   - By analyzing the details of an intervention, we can determine how Actions and Behaviors are having an impact on the context.

6. There are always Options.
   - Options grow out of understanding our Actions and Behaviors.
   - Generating options is done better by teams.