

## The Six Lessons from the Do No Harm Project

- 1. Whenever an intervention of any sort enters a context it becomes part of the context.**
  - No intervention is seen as neutral by people in the context.
- 2. All contexts are characterized by Dividers and Connectors.**
  - We can analyze a context in terms of Dividers and Connectors.
  - This analysis is done better by teams.
  - This analysis needs to be iterative, being done on a regular schedule.
- 3. All interventions interact with both, either making them worse or making them better.**
- 4. Actions and Behaviors have Consequences (ABC).**
  - All interventions consists of both Actions and Behaviors
  - Actions reflect effects of resources being brought by an organization into a context.
  - Behavior reflects the conduct of the people bringing the resources.
- 5. The details of interventions matter.**
  - The details are where the impacts come from, not the whole.
  - By analyzing the details of an intervention, we can determine how Actions and Behaviors are having an impact on the context.
- 6. There are always Options.**
  - Options grow out of understanding our Actions and Behaviors.
  - Generating options is done better by teams.